

Media Relations

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FOR IMMEDIATE RELEASE

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PSE&G Temporarily Suspends Shut-offs Due to the Coronavirus Outbreak

(NEWARK, N.J. – March 13, 2020) – As we continue to monitor developments regarding the coronavirus, PSE&G recognizes that some of our customers may be negatively affected by issues related to the pandemic. As always, our priority is the safety and well-being of our customers, employees and the communities we serve, and our thoughts are with those experiencing difficulty as a result.

In the interest of protecting public health, PSE&G is temporarily suspending shut-offs of electric or gas service to residential customers for non-payment. This policy is effective immediately. We recognize that customers may experience financial difficulty as a result of the outbreak, whether they or a family member fall ill, are required to quarantine, or because their income is otherwise affected. We hope to alleviate those customers' concerns about their electric or gas service during this time.

New Jersey customers experiencing financial difficulty as a result of issues related to the coronavirus should contact PSE&G via MyAccount (www.pseg.com/myaccount) or by calling 800-430-4370 to enter into a deferred payment arrangement.

This policy will be in place through the end of April. PSE&G will evaluate the continued need at that time.

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Public Service Electric and Gas Co. (PSE&G) is New Jersey's oldest and largest gas and electric delivery public utility, serving three-quarters of the state's population. PSE&G is the winner of the ReliabilityOne Award for superior electric system reliability. PSE&G is a subsidiary of Public Service Enterprise Group Inc. (PSEG) (NYSE:PEG), a diversified energy company. PSEG has been named to the Dow Jones Sustainability Index for North America for 12 consecutive years.

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